



INFORMATIONAL REPORT

DATE ISSUED: March 10, 2023

REPORT NO: HCR23-027

ATTENTION: Chair and Members of the San Diego Housing Commission
For the Agenda of March 17, 2023

SUBJECT: November 2022 Reporting Update for City of San Diego's
Storage Connect Center I

NO ACTION IS REQUIRED ON THE PART OF THE HOUSING COMMISSION

BACKGROUND

The San Diego Housing Commission (Housing Commission) administers agreements for the City of San Diego's (City) Homeless Shelters and Services Programs based on a Memorandum of Understanding (MOU) between the Housing Commission and the City that first took effect on July 1, 2010. The Housing Commission and City entered into a separate MOU to administer the City's Transitional Storage Programs, which was approved by the Housing Authority and City Council on June 16, 2020. The MOU between the Housing Commission and the City for the Transitional Storage Programs expires on June 30, 2023.

The Storage Connect Center I (SCCI) helps keep homeless San Diegans' belongings off of downtown streets, sidewalks, and storefronts by providing a safe place for individuals to keep their belongings as they attend to their personal needs, which may include working on housing options, looking for work, attending classes, meeting with service providers, seeking medical care, or other activities such as accessing cleaning or washing facilities.

SCCI is open Monday through Friday from 7 a.m. to 7 p.m., and Saturday and Sunday from 8 a.m. to 11 a.m. Pursuant to the Housing Authority's approval of the operating Agreement (Resolution No. HA-1777), SCCI provides a maximum of 500 storage bins¹ that can be utilized at any given time and also requires the Housing Commission to "provide written reports on number of Clients served, utilization rate, any changes to operation, outreach activity, connections to other services and housing, at least monthly and upon request by the Council President/Chair of the Housing Authority."

SCCI operator, Mental Health Systems (MHS), informed the Housing Commission that the organization's name changed to "Mental Health Systems (MHS) dba TURN Behavioral Health Services," starting July 1, 2022.

HOUSING COMMISSION STRATEGIC PLAN

This item relates to Strategic Priority Area No. 4 in the Housing Commission's Strategic Plan for Fiscal Year (FY) 2022 – FY 2024: Advancing Homelessness Solutions – Supporting the City of San Diego Community Action Plan on Homelessness.

¹ The Housing Authority and the City Council mandated a maximum of 500 storage units in the March 2018 approval for operation of the Center.

MONTHLY REPORTING SUMMARY – NOVEMBER 2022

The tables below provide an overview of data for SCCI in November 2022. SCCI enrolled 66 new clients and served 519 total clients throughout the month of November. Of the 519 clients served, 442 of them returned to SCCI to access their storage bins, and the total number of return check-ins in November was 2,702. Fifty clients exited SCCI in November.

Table One: New Client Enrollments November 2022

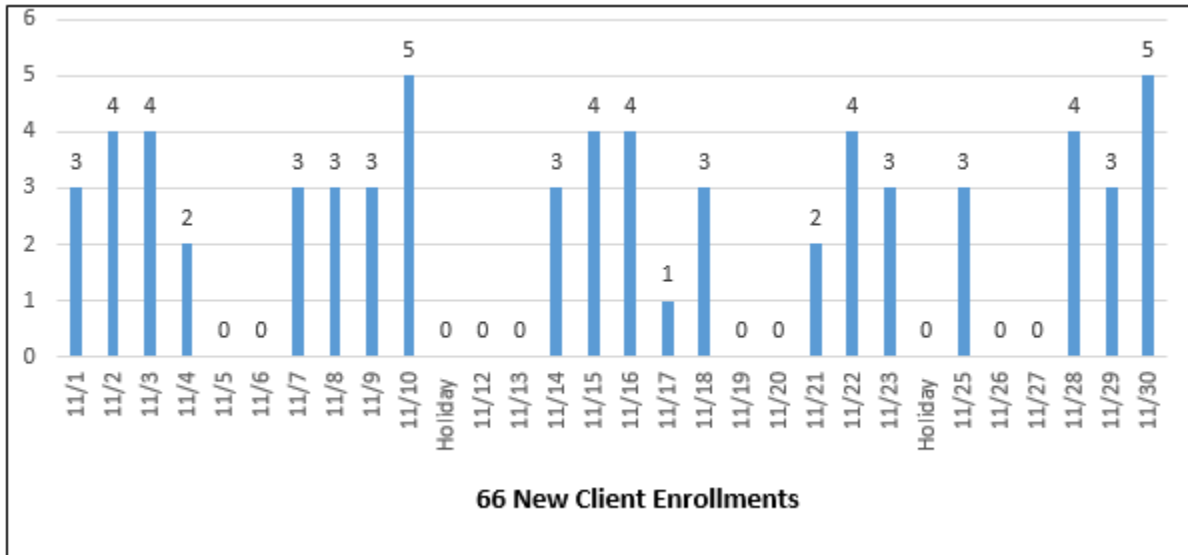


Table Two: Client Return Visits (Check-ins) to Access Belongings November 2022

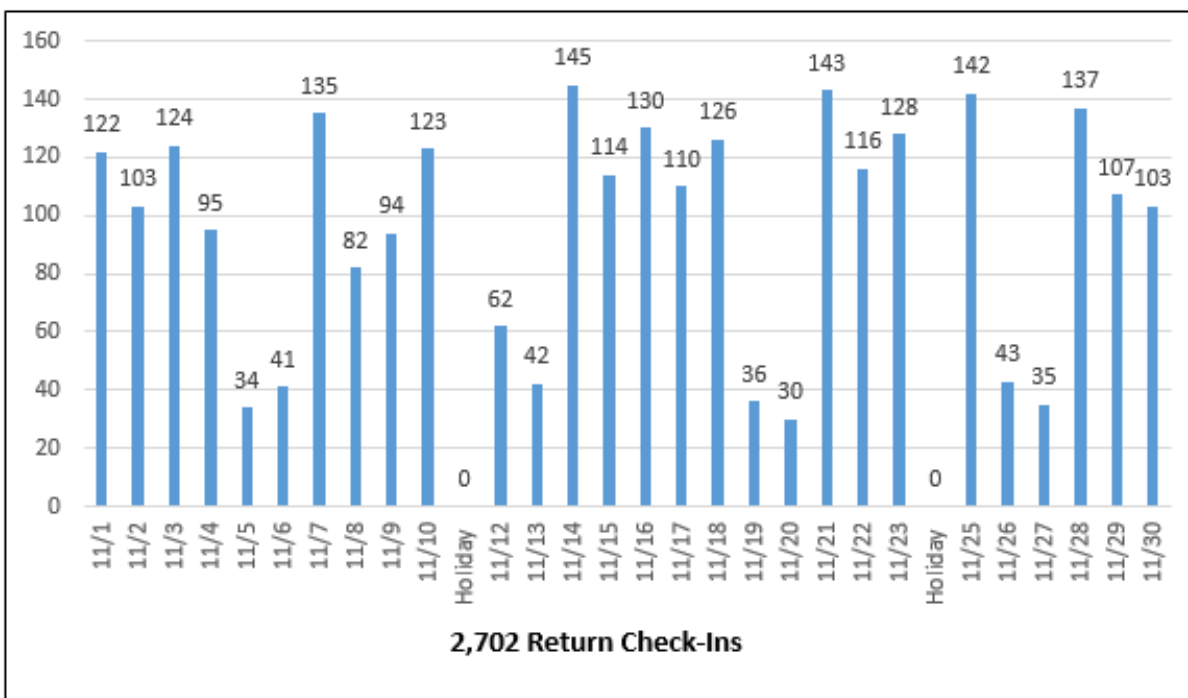


Table Three: Resource Referrals for Enrolled Clients

RESOURCE TYPE	TOTAL REFERRALS IN NOVEMBER
Basic Needs	16
Food Assistance	15
Transportation	17
Health Care	7
Income Support and Employment	12
Mental Health and Substance Use Disorder Services	7
Homeless Shelter	16
Homeless Housing-Related Assistance Programs	10
Housing Search and Information	17
TOTAL RESOURCE REFERRALS	117

Table Four: Summary of Weekday and Weekend Check-ins Fiscal Year 2023

	Weekday Total	Weekend Total	Monthly Total
	7am-7pm	8am-11am	
July 2022	2,103	393	2,496
August 2022	2,270	303	2,573
September 2022	2,131	295	2,426
October 2022	2,386	328	2,714
November	2,379	323	2,702

**Please note that data for August 2022 was corrected and updated*

Table Five: Special Populations Served in Fiscal Year 2023

SPECIAL POPULATIONS SERVED July 1, 2022 – November 30, 2022	
Total Persons Served	703
Transition-Age Youth (18-24)	5%
Individuals Age 55+	34%
Persons Experiencing Chronic Homelessness	44%
Veterans	6%
Persons with One or More Disabling Conditions*	66%

*Program Participant may indicate more than one special population category

For more demographic information on persons served by the City’s three storage center programs, visit the Housing Commission’s Homeless Programs Reporting Dashboards (<https://www.sdhc.org/homelessness-solutions/city-homeless-shelters-services/dashboard/>).

Table Six: Client Exits in Fiscal Year 2023

CLIENT EXIT SUMMARY July 1, 2022 – November 30, 2022	
Total Persons Who Have Exited the Program	233
Total Persons Who Have Exited to a Permanent Housing Destination*	12 (5%)

*Data is self-reported by Program Participants. Housing case management services are not offered at the storage facilities. Exits to permanent housing data is not a performance outcome required in the contract between the Housing Commission and MHS for SCCI and is included in this report for informational purposes only.

COMMUNITY ENGAGEMENT

Prior to the opening of SCCI, the operator, MHS, sought the input of residents in the neighborhoods surrounding SCCI to ensure a successful partnership with the community. A Community Advisory Committee was formed, and a meeting is held quarterly in July, October, January and April, with representatives from MHS, the Housing Commission, San Diego Police Department, the City's Environmental Services Department, the Mayor's office, and San Diego County Behavioral Health Services in attendance. Community members from the neighborhood surrounding Storage Connect Center II, located in the Chollas Creek area, also attend the meetings.

The meetings provide space for community members to share their concerns and allow the project's affiliated partners to share information and update the community on new initiatives that will serve or benefit unhoused persons living in the area. In addition, a summary of the meeting is provided to the Community Advisory Committee as well as City Councilmembers.

PUBLIC HEALTH

Homeless shelters and services providers are responsible for implementing business practices in compliance with state and/or local public health guidelines to prevent the spread of communicable diseases. The service providers are responsible for notifying clients to follow all public health guidelines of the program and any public health orders in effect while clients are accessing program services.

Respectfully submitted,



Lisa Jones
Executive Vice President of Strategic Initiatives
San Diego Housing Commission

Approved by,



Jeff Davis
Interim President and Chief Executive Officer
San Diego Housing Commission

Docket materials are available in the "Governance & Legislative Affairs" section of the San Diego Housing Commission website at www.sdhc.org