

# Cash Payment Frequently Asked Questions

Pay Rent with cash at neighborhood retail locations with PayNearMe.



THOUSANDS OF  
PAYMENT LOCATIONS



GUARANTEED  
PAYMENTS



MANY LOCATIONS  
OPEN 24/7

## What is PayNearMe?

PayNearMe makes it easy and convenient for you to make a payment with cash at thousands of trusted payment locations nationwide, including participating 7-Eleven, CVS Pharmacy, Walmart, and ACE Cash Express.

## Can I still pay my rent on the SDHC Resident Services Portal (Rent Cafe)?

PayNearMe does not affect payments made through the SDHC Resident Services Portal on SDHC's website at [www.sdhc.org/residents](http://www.sdhc.org/residents). You can make payments through the SDHC Resident Services Portal at no additional cost to SDHC residents.

Both of these options remain SDHC's preferred methods for receiving rent payments.

## Can I still use the previous Walk-In Payment System (WIPS) service to make my rent?

By **June 14, 2022**, your current WIPS account will be deactivated. If you want to make a cash payment to pay your rent at a participating retailer, you will need to use PayNearMe. By using PayNearMe, you will be able to pay your rent using a new barcode that can be printed on a payslip or saved to your mobile device. Clerks at payment locations will scan this barcode, eliminating the need for them to enter WIPS numbers manually.

## How can I make a PayNearMe payment?

Making a cash payment in easy. Follow these three steps:

- 1 Contact your property manager to get a mobile barcode or your printed payslip.
- 2 Show your barcode to any participating CVS Pharmacy, 7-Eleven, Walmart, or Ace Cash Express to make a cash payment.
- 3 Keep your receipt. RENTCafe is notified of your payment the next business day.

## How can I get my barcode?

You can get your barcode by contacting your property manager. The property manager will either send the barcode via email to display on your smartphone or they can print out a payslip. You can also log in to RENTCafe to get a mobile barcode or to print your own slip.

## Where can I make a payment?

Visit [www.paynearme.com/yardicashmap](http://www.paynearme.com/yardicashmap) and enter your zip code or city and state to find a retail location near you.

## Who can I contact for help or questions about my account?

For questions about your account, please contact your property manager or email [residents@sdhc.org](mailto:residents@sdhc.org)

## Is there a fee to make a cash payment?

A fee of \$3.99 per transaction will be added to your payment up to \$2,000 at CVS Pharmacy, Walmart, or ACE Cash Express or up to \$1,500 at 7-Eleven. There is no additional fee to make a payment online through the SDHC Resident Services Portal.

## How do I make sure I pay the right amount and avoid late fees?

To use the PayNearMe payment system without being charged late fees, please make sure you submit payment for the exact balance reflected on your rent statement or on RentCafe, plus the transaction fee, by the rent due date.

## When will my property manager be notified of my payment?

RENTCafe is notified of your payment the next business day.

For Questions, please contact your Property Manager or email [residents@sdhc.org](mailto:residents@sdhc.org)