San Diego Housing Commission (SDHC)  
City Bridge Shelter Program Operating Agreements and Memorandum of Understanding Renewal  
Housing Authority Agenda item #2  
City Council Agenda Item #331  
June 11, 2019  

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Homeless Housing Innovations
SDHC administers the agreements for the City’s Homeless Shelters and Services Programs based on a Memorandum of Understanding (MOU) between SDHC and the City.
- First option to extend the MOU for one year (July 1, 2018 – June 30, 2019) was approved in May 2018.

The SDHC Board and Housing Authority of the City of San Diego (Housing Authority) authorized execution of agreements for the operation of the City’s Temporary Bridge Shelters from December 1, 2017 – June 30, 2018.
- First option to renew for July 1, 2018 – September 30, 2018, was approved in May 2018.
- Second option to renew for October 1, 2018 – June 30, 2019, was approved in September 2018.
- Amendment to Father Joe’s Villages site location, March 8, 2019.
The City’s Bridge Shelter Program provides temporary housing and services to individuals and families experiencing homelessness in the City of San Diego while they wait for placement into an appropriate housing solution.

SDHC contracts with the following providers to operate three Bridge Shelters in the City of San Diego:

- Father Joe’s Villages, provides 150 beds
- Alpha Project for the Homeless, provides 324 beds
- Veteran’s Village of San Diego, provides 200 beds

An MOU authorizes SDHC to administer the Bridge Shelter Program on behalf of the City of San Diego.
City of San Diego Bridge Shelter Program

Program Overview

• Offers safe, low-barrier temporary housing and services to prepare individuals and families who are experiencing homelessness for the most appropriate permanent or longer-term housing solution.

• Persons experiencing homelessness that have been matched to a housing resource through the Coordinated Entry System are prioritized for shelter entry, and when beds remain available, emergency shelter is provided to persons in need.

• Referrals are prioritized according to a needs assessment and CES priority levels when beds become available.

• Once enrolled, clients are provided with temporary shelter and supportive services while working toward identifying permanent or other long-term housing solutions.
City of San Diego Bridge Shelter Program
Proposed Programmatic Changes

• Modification of Priority Level Definitions:
  
  – **Service Level 1**: Households who have been referred to a permanent housing provider in CES.
  
  – **Service Level 2**: Households who have not been referred to a permanent housing provider, but are active on the CES prioritized by-name-list prior to entry into the Bridge Shelter.
  
  – **Service Level 3**: Households who are not active on the CES prioritized by-name-list prior to entry into the Bridge Shelter or are newly entered into the Homeless Management Information System.

• The redefined service levels reflect the more simplified and streamlined CES that is intended to create better access to available housing subsidies.

• The Service Level designation at entry will help to inform case planning at the Bridge Shelter.
City of San Diego Bridge Shelter Program
Programmatic Updates

• In September 2018, the SDHC Board, City Council, and Housing Authority authorized the execution of agreements for the operation of the City’s Bridge Shelters for a period of nine months from October 1, 2018, through June 30, 2019.

• Recommended staffing increases were included in the approvals to provide stabilization to the high-need population being served and to maximize opportunities to connect individuals to a variety of housing interventions.

• To augment the implemented staffing changes, SDHC is procuring industry experts to provide intensive housing-focused shelter training and technical assistance to the Bridge Shelter staff throughout Fiscal Year 2020.

• This project will include an after-action evaluation to identify advances in service delivery that have been achieved during the 12-month operating agreements and what additional actions and supports would best support the outcomes of the Bridge Shelter program.
City of San Diego Bridge Shelter Program
Persons Served

Persons Served in April 2019
- FJV: 159
- VVSD: 311
- Alpha: 432
- Total: 902

Persons Served Since Shelter Opening
- Alpha: 1,968
- VVSD: 1,341
- FJV: 660
- Total: 3,969
City of San Diego Bridge Shelter Program

Average Daily Occupancy Rate
Since Shelter Opening

*Excludes 30-day ramp up period.

- Single Adult Shelter (Alpha Project): 99%
- Veterans Shelter (VVSD): 92%
- Families & Single Women Shelter (Father Joe's Villages): 93%
- Overall: 95%
City of San Diego Bridge Shelter Program
Positive Exits Since Shelter Opening
Individuals in Shelter 30 Days or More*

*An additional 254 individuals exiting the shelters in less than 30 days also exited to permanent (147 individuals) or other longer term housing (107 individuals).
City of San Diego Bridge Shelter Program
Programmatic Funding and Contract Term

- The Bridge Shelters operated by Alpha Project and Veterans Village of San Diego are funded using SDHC Moving to Work funds and SDHC Property Reserves.
- The Bridge Shelter operated by Father Joe’s Villages is funded using SDHC Property Reserves.
- Proposed Fiscal Year 2020 funding for each program:

<table>
<thead>
<tr>
<th>FUNDING SOURCE</th>
<th>Alpha</th>
<th>VVSD</th>
<th>FJV</th>
<th>Housing Commission</th>
<th>TOTAL</th>
</tr>
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<tbody>
<tr>
<td>Local Property Reserves</td>
<td>$917,212</td>
<td>$708,472</td>
<td>$2,472,492</td>
<td>$296,955</td>
<td>$4,395,131</td>
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<tr>
<td>MTW (Moving To Work)</td>
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<td>$2,700,000</td>
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<tr>
<td>Total</td>
<td>$5,317,212</td>
<td>$3,408,472</td>
<td>$2,472,492</td>
<td>$296,955</td>
<td>$11,495,131</td>
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</tbody>
</table>
That the Housing Authority and City Council take the following actions:

**Housing Authority:**

- Authorize the award and execution of operating agreements for a 12-month term with Alpha Project for the operation of the City’s Bridge Shelter for Single Adults, in the amount of $5,317,212 and Veterans Village of San Diego (VVSD) for the operation of the City’s Bridge Shelter for Veterans, in the amount of $3,408,472; funding for the two existing Bridge Shelters will be from SDHC Property Reserves and Moving To Work (MTW) funding;
- Authorize the award and execution of an operating agreement for a 12-month term with Father Joe’s Villages (FJV) for the operation of the City’s Bridge Shelter for Families and Single Women, in the amount of $2,472,492; funding for this Bridge Shelter will be exclusively from SDHC Property Reserves – no federal funding will be used on this project;
• Authorize the amendment to the MOU between SDHC and the City to update the location of the City’s Bridge Shelter for Families and Single Women, extend the term of the section option to coincide with the term of the operating agreements, and to execute the second option to extend MOU between SDHC and the City for the Bridge Shelters for a one-year term, from July 1, 2019, through June 30, 2020, in accordance with Housing Authority Resolution Number HA-1789;

• Authorize SDHC’s President & Chief Executive Officer (President & CEO), or designee, to execute all documents and instruments that are necessary and/or appropriate to implement these approvals, in a form approved by General Counsel, and to take such actions necessary and/or appropriate to implement these approvals;
• Authorize the President & CEO to increase compensation to Alpha Project, VVSD, and FJV to allow each service provider to assume responsibility for facility support at the shelters, without further action by the SDHC Board, provided that the City demonstrates that the funding has already been provided in the FY2020 budget for such purpose, and the operators are able to procure contracts for said services under generally the same terms, conditions, and amounts that the City has currently secured, and that the City amend the terms of the MOU between the City and SDHC to detail the transfer of funds provided in the City’s FY 2020 budget to SDHC for the purpose of covering all costs incurred by the operators related to the facilities contracts;
City of San Diego Bridge Shelter Program
Recommendations (Continued)

• Authorize the President & CEO to extend and execute the Second Option to the MOU with the City of San Diego; and

• Authorize the President & CEO, or designee, to substitute funding sources and/or increase compensation by not more than 10 percent of the total agreement amount for the proposed agreement, if necessary, without further action by the SDHC Board, but only if and to the extent that funds are determined to be available for such purposes.

City Council

• Approve an amendment to the MOU between the City and SDHC for oversight and administration of the Bridge Shelters, to update the location of the City’s Bridge Shelter for Families and Single Women, to extend the term of the Second Option to coincide with the term of the operating agreements, and to execute the second renewal option for a one-year term, from July 1, 2019, through June 30, 2020, in accordance with City Council Resolution Number R-312285.
Questions?