

San Diego Housing Commission (SDHC) LGBTQ+ Affirming Shelter and Outreach Program for Transition-Age Youth (TAY)

Presentation to the SDHC Board of Commissioners April 6, 2023

Casey Snell Vice President of Administration, Homeless Initiatives San Diego Housing Commission

Jonathan Herrera Special Programs Manager & Senior Policy Advisor Homeless Housing Innovations





City of San Diego LGBTQ+ Affirming TAY Shelter and Outreach Program Introduction

- June 13, 2022: The City Council approved Resolution R-314153 as part of the adoption of the Fiscal Year 2023 Budget, which allocated \$1,500,000 to SDHC for the creation of an LGBT Youth Services and Shelter program.
- Supports the Community Action Plan on Homelessness for the City of San Diego
- Supports Strategic Priority No. 4 of the Housing Commission's Strategic Plan for FY 2022-2024
- Incorporates the principles of the region's Coordinated Community Plan to End Youth Homelessness and evidence-based practices from the Housing Our Youth Initiative.





City of San Diego LGBTQ+ Affirming TAY Shelter and Outreach Program Program Overview

- The program will provide up to 45 safe, low-barrier, non-congregate and congregate shelter accommodations for TAY experiencing unsheltered homelessness in the City of San Diego.
 - Lead applicant: The San Diego LGBT Community Center
 - Partnering with San Diego Youth Services and the YMCA of San Diego County.
 - The three partnering agencies will leverage their resources and service networks to meet the needs of youth and their families.
 - The partners have identified two interim site locations, which will provide up to 21 beds.
 - The program will operate 24 hours a day, seven days a week.
 - Referrals will be facilitated through the Coordinated Shelter Intake Program, which SDHC administers.





City of San Diego LGBTQ+ Affirming TAY Shelter and Outreach Program

Program Overview (Continued)

- Shelter Services will include housing-focused case management, referrals to supportive services, and personalized care coordination.
- The program operator will also provide street outreach services to TAY experiencing unsheltered homelessness in the City of San Diego.
- Outreach Services includes:
 - Street-Based Case Management
 - Basic Needs Assistance
 - Shelter referrals
 - Flexible Financial Assistance
 - Diversion Opportunities
 - Supportive Services (Physical/Behavioral/Mental Healthcare)
 - Substance Abuse Treatment
 - Transportation





City of San Diego LGBTQ+ Affirming TAY Shelter and Outreach Program Operator Experience – The San Diego LGBTQ Center (Center)

- The Center has served the San Diego region since 1972, providing clients an array of services that promote health, wellness, advocacy and community empowerment.
- The Center has focused on serving those most in need with an emphasis on the San Diego LGBTQ+ community.
- The Center maintains a diverse portfolio of homelessness service programs:
 - Sunburst Youth Housing Project,
 - North Park Senior Apartments
 - Karibu Permanent Supportive Housing
 - The LGBTQ SAFE S.T.A.Y Program
 - A Host Home Program and Family Reunification Program.



North Park Senior Apartments





City of San Diego LGBTQ+ Affirming TAY Shelter and Outreach Program Operator Experience – The YMCA of San Diego County

- Since 1970, YMCA's Youth & Family Services Division has worked to address San Diego's most pressing social issues.
- Specializes in providing services for TAY experiencing homelessness, those with experience in the child welfare or justice system, and youth who identify as black or indigenous persons of color.
- Operates Our Safe Place, a County-funded mental and behavioral health program for youth who identify as LGBTQ+.
- Operates multiple Transitional Housing programs, including Turning Point, and housing programs for TAY experiencing homelessness who are pregnant, parenting or are former foster children.





City of San Diego LGBTQ+ Affirming TAY Shelter and Outreach Program Operator Experience – San Diego Youth Services (SDYS)

- SDYS has provided specialized services for the region's most vulnerable youth since 1970.
 - Foster Children
 - Youth Experiencing Homelessness
 - Victims of Abuse and Neglect
 - Youth struggling with mental health and substance abuse issues
- SDYS' portfolio of services includes:
 - Child Sex Trafficking Awareness & Recovery
 - Homeless Housing & Supportive Services
 - Workforce Development
 - Suicide Prevention and Intervention
 - Adoption Support



Photo: SDYS

SDYS TAY Academy





City of San Diego LGBTQ+ Affirming TAY Shelter and Outreach Program Service Model

- Housing First program with low barriers to entry and operations
- Culturally competent and affirming environment
- Basic shelter services, including but not limited to:
 - Appropriate residential services and staffing
 - Up to 45 beds with residential furnishings
 - A minimum of two meals per day
 - Showers, wash stations, restrooms, laundry facilities and/or laundry services, and belongings storage for Program Clients
 - Routine operating and client supplies
 - Telephone access and message services
 - Mail services





City of San Diego LGBTQ+ Affirming TAY Shelter and Outreach Program Service Model (Continued)

- Housing-Focused Case Management
- Coordination with and referrals to County, State and Federal programs, as well as other social service organizations that can support individualized needs
- Assistance in locating safe and affordable permanent or other longer-term housing
- Assistance with housing applications and housing related paperwork
- Self Sufficiency, Entrepreneurial and Life Skills Classes
- Connections to behavioral, mental, sexual health and wellness resources
- Good Neighbor Policy focused on engagement with surrounding community to foster support as well as a clean, safe and welcoming environment





City of San Diego LGBTQ+ Affirming TAY Shelter and Outreach Program Contractor Selection Process

- June 30, 2022: SDHC issued a Request for Qualifications (RFQ) seeking to increase capacity of the existing shelter system within the City of San Diego.
- RFQ was posted and made available for download on the PlanetBids website through both SDHC's and the City of San Diego's Portals.
 - 393 notifications were sent through the PlanetBids System.
 - 36 prospective bidders downloaded the solicitation.
- July 25, 2022: RFQ closing date
 - 4 submissions were received from respondents.
- Selection committee evaluated and scored the responses.
 - The Center's proposal, along with its selected partners, demonstrated the strongest capacity to meet the special needs of LGBTQ+ TAY.





City of San Diego LGBTQ+ Affirming TAY Shelter and Outreach Program Fiscal Year 2023 Operating Agreement

Initial Operating Term: April 7, 2023, through June 30, 2023

FUNDING SOURCE	FUNDING BY USE	FY2023	FY2024*	FY2025*	FY2026*
General Fund	Start Up Expenses	\$325,000	\$0	\$0	\$0
General Fund	The Center Operating Contract	\$379,190	\$1,350,000	\$1,350,000	\$1,350,000
General Fund	SDHC Administrative Cost	\$70,419	\$150,000	\$150,000	\$150,000
ННАР	The Center Operating Contract (Shelter)	\$0	\$166,761	\$166,761	\$166,761
ННАР	The Center Operating Contract (Outreach)	\$0	\$130,040	\$130,040	\$130,040
HHAP	SDHC Administrative Cost	\$0	\$14,840	\$14,840	\$14,840
TOTAL		\$774,609	\$1,811,641	\$1,811,641	\$1,811,641

^{*}Future contract terms will be exercised contingent on funding availability.





City of San Diego LGBTQ+ Affirming TAY Shelter and Outreach Program Staff Recommendations

That the SDHC Board of Commissioners take the following actions:

1) Authorize SDHC to enter into an agreement with The San Diego LGBT Community Center (The Center) in the amount of \$704,190 which includes \$325,000 for one-time startup costs for an initial term of April 7, 2023, through June 30, 2023, with an annualized budget of \$1,646,801 with two one-year options for renewal, contingent on funding being made available for that purpose, to operate the LGBTQ+ Affirming Shelter and Outreach Program at to-be-determined existing facilities and as approved by SDHC's President and Chief Executive Officer (President & CEO), or designee, for Transition-Age Youth (TAY) experiencing homelessness. Funding source for the initial term will be the City of San Diego General Fund.





City of San Diego LGBTQ+ Affirming TAY Shelter and Outreach Program Staff Recommendations (Continued)

- 2) Authorize SDHC's President & Chief Executive Officer (President & CEO), or designee, to execute all documents and instruments that are necessary and/or appropriate to implement these approvals, in a form and format approved by General Counsel, and to take such actions necessary and/or appropriate to implement these approvals, provided that a copy of the documents, signed as to form by General Counsel, are submitted to each SDHC Commissioner.
- 3) Authorize SDHC's Interim President & CEO, or designee, to substitute funding sources and/or increase compensation by not more than 20 percent of the total agreement amount for the proposed agreement, if necessary, without further action by the SDHC Board or the Housing Authority, but only if and to the extent that funds are determined to be available for such purposes.





City of San Diego LGBTQ+ Affirming TAY Shelter and Outreach Program

Questions & Comments

