

#### San Diego Housing Commission (SDHC) Fiscal Year (FY) 2021 Contract Renewal with Regional Task Force on the Homeless (RTFH) Presentation to the SDHC Board of Commissioners June 12, 2020

Lisa Jones
Senior Vice President of
Homeless Housing Innovations

Casey Snell
Director, Housing First Administration





## SAN DIEGO SDHC - RTFH FY 2021 Contract Renewal Overview

- RTFH serves as the region's Continuum of Care and lead agency for the Homeless Management Information System (HMIS).
  - Plans and coordinates the housing and supportive services system for persons experiencing homelessness
  - Manages (HMIS) technology to collect and report data related to homelessness programs
  - Develops and supports coordinated training and technical assistance for service providers
  - Manages the Coordinated Entry System within the City and County of San Diego
  - Coordinates the development of the Community Standards used to guide program development and metrics.





#### SAN DIEGO SDHC – RTFH FY 2021 Contract Renewal Contract Renewal Terms

- Initial contract term from July 1, 2018, to June 30, 2019, with four options to renew
- Exercising the second one-year option to renew:
  - July 1, 2020, to June 30, 2021.
  - One-year budget is \$330,000.
  - Funded with SDHC local funds.
  - Increase of \$85,000 in second option year to deliver intensive
     Housing-Focused training for SDHC-contracted shelter providers.





## SAN DIEGO SDHC – RTFH FY 2021 Contract Renewal Contract Deliverables

- Coordinating and rendering HMIS services as mandated by HUD
- Providing training and technical assistance consistent with emerging best practices to improve service delivery, outcomes and system performance
- Providing technical assistance to align service providers with RTFH community standards
- Coordinating with SDHC to create a global dashboard to more efficiently report outcomes and data
- Incorporating an expanded training curriculum to include Housing-Focused training for service providers





## SDHC – RTFH FY 2021 Contract Renewal Housing-Focused Shelter Training Collaborative

- RTFH will partner with OrgCode Consulting Inc., a nationally recognized firm with specialized experience in developing Housing-Focused shelter practices and case management approaches.
- This will be a 10-month intensive technical assistance and training plan, building on the existing strengths of the City's Homeless Crisis Response System.
- This supports the strategies identified in the City of San Diego Community Action Plan on Homelessness of implementing a systems-level approach to homeless planning, creating a clientcentered homeless assistance system, and improving the performance of the existing system.
- The collaborative builds capacity through training and technical assistance.





#### SDHC – RTFH FY 2021 Contract Renewal

Housing-Focused Shelter Training Collaborative (Continued)

- Three key areas of technical assistance will be offered:
  - Assistance to SDHC and the RTFH to continue to move the City's Crisis Response System toward standardized best practices in housing-focused emergency shelter services in coordination with the broader homeless response system.
  - Emergency Shelter Learning Collaborative group training and technical assistance to SDHC-contracted shelter operators and the City's Housing Navigation Center provider.
  - Direct one-to-one technical assistance to each shelter operator throughout the process to include shadowing of shelter staff, individualized recommendations to help each shelter build on existing strengths and improve outcomes, leadership coaching, technical assistance on data collection and analysis of new shelter metrics, and site visits.





## SAN DIEGO SDHC – RTFH FY 2021 Contract Renewal Staff Recommendations

#### That SDHC take the following actions:

- 1) Approve the execution of the second one-year renewal option of the Agreement with RTFH in the amount of \$330,000, funded with local SDHC dollars for the term of July 1, 2020, to June 30, 2021;
- 2) Authorize the President & CEO, or designee, to execute all necessary documents and instruments that are necessary and/or appropriate to implement these approvals, in a form approved by General Counsel, and to take such actions necessary and/or appropriate to implement these approvals; and
- 3) Authorize the President & CEO to substitute funding sources and/or increase compensation by not more than 20 percent of the total agreement amount for each of the proposed agreements, if necessary, without further action by the SDHC Board of Commissioners, but only if and to the extent that funds are determined to be available for such purposes.



#### SAN DIEGO SDHC – RTFH FY 2021 Contract Renewal

# Questions?

