



SAN DIEGO
HOUSING
COMMISSION

We're About People

San Diego Housing Commission (SDHC)

City of San Diego Transitional Storage Centers Contracts

Presentation to the SDHC Board of Commissioners
November 12, 2021

Lisa Jones
Executive Vice President, Strategic Initiatives
San Diego Housing Commission

Casey Snell
Director of Housing First Administration
Homeless Housing Innovations



City of San Diego Transitional Storage Centers

Introduction

- The Transitional Storage Centers, known as Storage Connect Center I and II, serve San Diegans experiencing homelessness.
 - Provide a safe place for people to keep their belongings as they attend to their personal needs, which may include working on housing options, job searching, attending classes, or meeting with service providers.
- The Centers help keep personal belongings stored safely off streets, sidewalks and storefronts.



City of San Diego Transitional Storage Centers

Introduction (Continued)

Photos courtesy of Mental Health Systems

Center I

- Opened June 13, 2018
- 500 bins on-site
- Hours of operation:
 - Monday-Friday, 7 a.m.-7 p.m.
 - Saturday & Sunday, 8 a.m.-11 a.m.



The Center I

Center II

- Opened November 18, 2019
- 257 bins on-site
- Hours of operation:
 - Monday -Friday, 8 a.m. -5 p.m.
 - Saturday & Sunday, 8 a.m. -11 a.m.



The Center II



City of San Diego Transitional Storage Centers Operator Experience

- Current operator of each Center: Mental Health Systems (MHS)
 - Demonstrated capacity to administer the Centers effectively
 - Continues to meet contract expectations and requirements
 - Extensive experience working with people experiencing homelessness
 - Direct client services
 - Demonstrated commitment to both proactive community engagement and maintaining good neighbor standards with the surrounding community.



City of San Diego Transitional Storage Centers

Infectious Disease Mitigation

- March 2020: Center I and II modified their methods of operation
 - Mitigate the spread of COVID-19
 - Continue to monitor for symptoms for staff and clients
 - Conduct enhanced sanitation and cleaning practices
 - Utilize face masks
- Both Centers I and II work with clients to address the spread of other communicable diseases, such as Shigella.
- Mitigation efforts include:
 - Educating clients about symptoms, risk factors, and how to mitigate the spread of infection
 - How to identify symptoms
 - How to connect to healthcare resources



City of San Diego Transitional Storage Centers General Standards

- Site Control, cleanliness
- Security at the Centers to ensure a safe environment
- Prevention of client queuing/loitering
- No alcohol/drug use permitted on-site
- Coordination with City Departments
 - San Diego Police Neighborhood Policing Division
 - San Diego Environmental Services
- Community Engagement/Good Neighbor Practices
- Regular Community Meetings



City of San Diego Transitional Storage Centers

Community Participation & Public Outreach Efforts

- Centers' staff and the City's Bridge Shelters conduct regular outreach to engage unsheltered individuals and offer services.
- SDPD coordinates ongoing law enforcement and security presence with the Centers' security.
- Monthly community meetings
 - Opportunity to share concerns and ideas with MHS, the City and SDHC
 - Allow project partners to share information and updates with the community
 - Including information on how to provide public comment and view the SDHC Board meeting and the Housing Authority meeting on November 12 and December 7, respectively.
- SDHC hosts a dedicated phone line available to community members to raise questions or concerns.



City of San Diego Transitional Storage Centers

Contract Selection Process

- July 15, 2021: Request for Proposal (RFP) posted
- July 22, 2021: Representatives from two agencies attended the pre-proposal meeting
- August 12, 2021: RFP closed
 - One proposal was received for Center I, and one proposal was received for Center II.
- September, 29, 2021: MHS was notified that their submission for the Centers was recommended for contract award, subject to the Housing Authority of the City of San Diego approval.



City of San Diego Transitional Storage Centers

Fiscal Considerations

Program	FY2022 (Prorated for Six Months) HHAP 2.0 Funds	FY2023
Center I	\$624,971	\$1,249,942
Center II	\$360,332	\$720,664
TOTAL	\$985, 303	\$1,970,606

Future funding for option years is contingent on the City allocating funding for this purpose.



City of San Diego Transitional Storage Centers

Staff Recommendations

That the SDHC Board of Commissioners recommend that the Housing Authority of the City of San Diego (Housing Authority) take the following actions:

- 1) Approve the execution of a six-month initial contract, with two one-year options to renew, with Mental Health Systems (MHS), to operate the Transitional Storage Center, currently known as the Storage Connect Center I, located at 116 South 20th Street, San Diego, California 92113, for a term of January 1, 2022, through June 30, 2022, with a prorated annual budget of \$624,971;
- 2) Approve the execution of a six-month initial contract, with two one-year options to renew, with MHS, to operate the Transitional Storage Center, currently known as the Storage Connect Center II, located at 5453 Lea Street, San Diego, California 92105, for a term of January 1, 2022, through June 30, 2022, with a prorated annual budget of \$360,332;



City of San Diego Transitional Storage Centers

Staff Recommendations

- 3) Authorize the President & CEO, or designee, to execute necessary documents in a form approved by General Counsel and take actions necessary to implement the approvals referenced in this report; and
- 4) Authorize the President & CEO of SDHC, or designee, to substitute funding sources and/or increase compensation by not more than 20 percent of the total agreement amount for the proposed agreement, if necessary, without further action by the SDHC Board of Commissioners (Board), but only if and to the extent that funds are determined to be available for such purposes.



Questions & Comments

